



SMS Terms & Conditions

Last updated: November 12, 2024

These SMS Terms & Conditions ("Terms") outline the terms and conditions under which Terra Flowers LLC, d/b/a Solé Farms provides SMS (text messaging) services to individuals ("you" or "user") who opt in to receive SMS communications from us. By opting into our SMS services, you agree to the following Terms.

1. Messaging Frequency

We send SMS messages only to convey specific information requested by you or to follow up on specific inquiries. You will not receive marketing messages or any other unsolicited communications unless you have separately opted into such messages.

Frequency: SMS messages will be sent as needed based on your specific requests and interactions. No additional messages will be sent unless explicitly requested by you.

2. Fees and Charges

Our SMS service is free of charge; however, standard message and data rates may apply depending on your mobile carrier and plan. You are responsible for any fees your carrier may charge in connection with our messages, including SMS and data charges.

Carrier Disclaimer: Message and data rates may apply. Rates are determined by your mobile carrier, and Terra Flowers LLC, d/b/a Solé Farms is not responsible for these charges.

3. Opt-In Methods

To opt in to our SMS service, simply begin a SMS conversation by sending a text to the direct number of one of our team members. Opting in to receive SMS messages constitutes your agreement to these Terms.

Consent: By opting in, you confirm that you own or are authorized to use the phone number provided and consent to receive SMS messages from us regarding the services or information you requested.

4. Opt-Out Methods

You may opt out of receiving SMS messages from us at any time. To stop receiving messages, reply "STOP" to any of our SMS messages. You will receive a confirmation message, and no further messages will be sent to your number unless you opt in again.

If you need assistance, reply "HELP" to any of our SMS messages or contact us via one of the methods below in Section 6. Contact Information.

5. Privacy

We respect your privacy. For more information on how we handle your personal information, please refer to our [Privacy Policy \[https://solefarms.com/wp-content/uploads/2024/11/Sole-Farms-Privacy-Policy-1.pdf\]](https://solefarms.com/wp-content/uploads/2024/11/Sole-Farms-Privacy-Policy-1.pdf)

6. Contact Information

If you have any questions about these SMS Terms & Conditions or need assistance, please contact us at:

Terra Flowers LLC d/b/a Solé Farms
800 NW 62nd Ave., Ste. 510
Miami, FL 33126

305-592-3377
info@solefarms.com

By opting in to receive SMS messages from us, you acknowledge that you have read, understood, and agree to these Terms and our Privacy Policy.